

# William Hopson

## Contact:

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## Job Category

**Subject Matter Expert, Enterprise Architect Engineer**

## Education and Clearance

**Active Security Clearance:** TS/SCI

**Polygraph:** Yes

## Professional Certifications

EXIN Agile Scrum

EXIN - ITILV3 Information Technology Infrastructure Project Manager

EXIN - ISO/IEC 27000 Implementing and maintaining Information Security Management Systems

EXIN- ISO/IEC 2000 Quality Management

SOA- Service-Oriented Architecture

EC-Council Ethical Hacker

CompTIA- IT Project+ (IT Project Manager)

CompTIA Security+ 2008

CompTIA Advanced Security Practitioner (CASP)

Microsoft – **MCSE- Server 2003 – MCTS (.NET) Server 2008- Microsoft Project 2010-Managing Projects- MCITP Sharepoint Developer 2010- MCITP: Enterprise – MCPD Application Developer – MCITP virtualization /Cloud solutions. MCITP Exchange Server 2010 – MCSA - Microsoft SQL Server® 2008,**

**MCSE Windows Server 2012**

CISCO – CCDP Cisco Certified Design Associate

Cisco Information Security Specialist

**Cisco CCNA wireless**

Cisco Firewall Specialist,

Juniper Networks Certified Internet Associate (JNCIA)

CCA - Cyrix Certified Administrator

Aruba Certified Mobility Professional 3.3

Adobe Certified Expert (ACE) – Photo Shop-Dreamweaver – Fireworks - Flash

CIW -Web Developer - Webmaster

## Professional Experience Summary

Mr. Hopson has over 28 years of Senior level experience in the information technology field and his areas of expertise include: Enterprise Project Management, implementing and maintaining Information Security Management Systems.COOP, SAN, C&A, FISMA audit, Large Enterprise WAN/LAN, Experience with IPv6 technologies, Website Development, .NET application design and development, Web Servers, SQL server support, CMS .NET and Java development, Network design, Troubleshooting, Database implementation, Large scale Desktop roll outs, Managing Systems, Cable Plant Design and Installation (Cat5, Fiber) Help Desk Support, Planning, Cost Reduction/Control, Budget Management, Materials Management, Purchasing, Developing/Documenting Procedures, network security, security analysis and risk assessment, network architecture and design, strategic business process, organization development and implementation; project management; training; task analysis and management; and network team management, Migration and analysis, using advanced data warehousing tools from vendors: Microsoft, Informatica, Business Object Strategies specializing in ETL in advanced processing from with Oracle and SQL Server systems to achieve Data, System, BI (Metadata) Architecture and Strategy so as to develop an SOA solution for the enterprise, while following standard Information Technology Infrastructure Library (ITIL) - best business practices.

## Work Experience

1990 - Present Icetech

**(Short List of ongoing and past work history)** Program and Project Management for a list of ongoing projects

Total Health Care - March 2013-March 2014

- Interim CIO and Program manager, Configured Switches with VLAN's, STP, VTP and Port Security.
- Streamline the data center, and business process, implement new technologies and reduce costs
- Security and network Assessment
- Implemented SharePoint virtual systems
- Cable and Data center design and installation
- Gap Analysis on Organizational process, budget, growth trajectory and business requirements
- Implemented Network Address Translation using Static NAT, Dynamic NAT, and Subnetting
- Troubleshooting Exchange and DNS issues, writing SOP on the fixes
- Implemented VMware Virtualization infrastructure, setting up HOST, Vcenter, Vmotion, Server Consolidation, cloud computing by virtualizing, pooling, and automating all datacenter resources—servers, storage, networking, security and Desktop virtualization
- Implementing Site COOP automated recovery plan using VmWare vCenter Site Recovery Manager
- Setup site-to-site VPN's and Zone based Firewalls.
- WiFi Companywide site design plan and Implementation for CISCO POE, including Heat mapping, switch configuration
- Network Trouble shooting and SOP policy
- Configured Frame-relay and PPP encapsulation in various configurations and authentications
- Configured RIP, EIGRP, OSPF, BGP, MPLS and QoS routing protocols in complex network environments with summarized networks, passive interfaces, load balancing/load sharing, and authentication.
- Program Manage to a team of professionals responsible for the day-to-day administration, maintenance and support of various technologies in a large enterprise LAN.
- Professional responsibilities included, but were not limited to, onsite support, asset inventory, change management, project management, documentation, scheduling as needed reports to management, and following corporate policies and procedures.
- Reviewing and oversight of budgets and technology bills to reduce cost by stream-lining the process
- General technical responsibilities included, but were not limited to, troubleshooting issues on the enterprise LAN, hardware/software resolution, supporting 8 client sites with over 900 end users, and deploying new workstations to existing and new employees.
- Special projects included being the Lead for the company's WAN modernization project

### September 2012 – April 2013

#### FDA - Assess and Review of Pharmaceutical Industry Quality Management Systems

Quality Management Best Practices Study and conducting project management planning and monitoring/controlling of cost, schedule, and quality Insurance.

- Identify solutions that can be used to help address and implement the improvement opportunities identified. Solutions will revolve around the operational areas as defined by the Malcolm Baldrige Criteria for Performance Excellence. (See Approach for more details on how this will be achieved). Solutions will be frames to help OMPQ achieve its overall goals which include:
  - **Regulations:** Propose potential improvements to the regulations; improvements that will help provide more clarity and in turn, bridge the perceived gaps between the FDA's expectations and the pharmaceutical industry's interpretation of the regulations
  - **Outreach:** Potential programs (e.g. workshops) that the FDA should consider to help communicate the potential improvements and best practices identified to the Pharmaceutical industry
  - **Future Studies:** Identify potential follow-on studies that will help identify additional opportunities to ensure firms take the steps needed to build and continually improve on their QMS

Develop a project management plan (steering committee membership and charter, roles and responsibilities, templates for monthly status reports, etc.)

Track progress to plan and facilitate monthly status meetings including preparation of meeting agendas, minutes or notes and tracking issues/actions log

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Support manufacturer data collection by distributing surveys to manufacturing POCs and collecting, aggregating, and analyzing survey results

**FDA - Jan 2012 completion September 2012 – Project management support** providing support Quality Management Plan (QMP) describing the Quality Management System (QMS) for CDER's Chemistry, Manufacturing and Controls (CMC) review process

Full implementation of the QMS requires the development and implementation of key program-level Internal

Quality Procedures (IQPs) as defined by the respective senior management staff in the Offices of Biotechnology Products (OBP), Generic Drugs (OGD), and New Drug Quality Assessment (ONDQA) and supporting activities provided by the Immediate Office. This work covers all aspects of the CMC Review Process as defined by the Quality Management Plan (QMP), the program-specific Quality Implementation Plans (QIPs), and OPS-wide Internal Quality Procedures. This includes activities by the contractor to coordinate, develop and document program-level IQPs and corresponding process maps. The delivered contractor services shall contribute directly to how OPS meets quality system requirements as defined by the QMP in the following areas:

- Meet the basic elements of a quality management system (i.e., Plan, Do, Check, Act)
- Improve efficiency by developing and maintaining internal resource materials
- Promote and ensure consistency of internal processes and practices
- Provide greater access to critical review related procedures
- Optimize performance practices, capabilities, and results within these organizations
- Capture and disseminate organizational knowledge
- Facilitate communication across the organizations and with stakeholders
- Share best practices for review and scientific information to enhance work products

#### ***CMS- HHS-Jan -2012 –April 2012 External Assessment of CDER Quality Management System for the CMC Review Process***

conduct an assessment of the current OPS practices to identify key areas for improvement and propose various solutions to consider putting in place

##### **Governance and Decision Making**

- Improve the ability to communicate priorities and expectations to help improve the overall efficiency of the CMC review process
- Install SharePoint servers
- Improve the process of escalating issues so resolution paths can be more quickly identified
- Shorten the amount of time needed to make decisions
- **Processes and Procedures**
- Optimize the ability to integrate and share information across review process steps
- Reduce the time needed to communicate findings and/or conclusions among reviewers and management

#### **FDA 2011**

##### **Project manager, and application database developer**

Program manager on the development and research enterprise SharePoint database solution for the FLAPS program that provides the most comprehensive overview of label information research on all food products in the U.S. Specifically, the FLAPS database enables FDA to: (1) keep abreast of market responses to food labeling rules via changes in food package labels (e.g., trans fat labeling); (2) provide a sampling frame for studies that compare analytical nutrient values with the label values; (3) examine the types of ingredients that manufacturers are using; (4) review the serving size declarations on packaged foods; (5) determine the nutrient content claims and health claims that are being used on labels and the types of products that qualify for the claims; and (6) determine prevalence of food safety (e.g., refrigeration and pasteurization labeling) and other consumer information on food products.

#### **Defense Intelligent Agency (DIA) 2010**

Configure, assemble, install Microsoft 2008 Servers, Software, Routers and Data Center equipment purchase and provide 24-hour support. Cisco 3945 Routers, Cisco Switches, License, Traffic manager, Coraid SAN GigE, TB drives, Brocade Turboiron 24X Ethernet switches, HP Blade Servers and parts, Virtual Enterprises STN appliances, Gbps Copper interface, rack mount items, VE advance networking tools analyzer, provide Maintenance and support.

#### **SECDEF Communications (DOD) 2010**

Upgrade the existing Avaya Definity System with an S8710 Server with a G650 Gateway, Communication Manager and along with several new circuit packs. These services, activities, and responsibilities characterize the full set of installation deliverables and develop a project plan outlining key deliverables, schedules and milestones.

#### **DOL Senior Network Security Project Manager 2010**

Responsible for developing and implementing the Cyber security systems Business Unit technical strategy and ensuring quality technical execution on the programs. Provided input to key targets and technical approaches to the LRSP and AOP. Provided technical solution to the government management team. Provide penetration testing and documentation on resist attack by trained security experts. Such testing can provide compelling evidence that more

emphasis needs to be spent on security. Provide and make recommendation to improve the security of the Enterprise network.

- Security Policy
- Enterprise Security Policy
- Security Operational Procedures
- Secure Connection Memorandum
- Firewall Security Policy
- Application Security Policy
- Vulnerability & Penetration Tests Reports – Draft & Final – The format of the Reports shall be consistent with OSHA requirements

#### **U.S. Department of Transportation (FAA) 2009**

Information Service-oriented architecture SOA Engineer that provides technical, engineering, and Program management support to the SWIM Program Office which performed the FAA airport NEXGEN network designs, in accordance with (IAW), the SWIM Work Breakdown Structure (WBS). Establish and execute a technical a cost reporting system that correlates to the SWIM Work packages provided in the SWIM WBS. These reporting processes provide correlated tracking of work Performed under this requirement. To further develop SWIM concepts support of NextGen and SWIM capabilities

#### **NIH - CMS Health Care 2007-2009**

Senior Management Network Engineer, Network security, Vulnerabilities assessment, for large enterprise network, trouble shooting and design plans for network architectures on large scales WAN. Installation of Microsoft and Cyrix servers and client workstation and policy. Operational controls on firewall installation, Incident handing policy

#### **DISTRICT OF COLUMBIA GOVERNMENT 2006-2007 OFFICE OF THE CHIEF TECHNOLOGY OFFICER**

Senior Project Manager responsible for the management of enterprise network services that included The Storage Area Network and Enterprise Back-up Systems. (SAN) We provide SAN Engineering services for support and re-engineering of the SAN and Back-up Systems.

Icetech Engineers was responsible for allocating & masking storage, managing storage consumption documentation, working with other team members on configuration changes. - Connecting HBAs to SAN Fabric & establishing zones according to standard fabric design. - Maintain fabric connectivity & port documentation.

#### **Baltimore City Government 1996-2000**

Senior Project Manager /Subject Matter Expert – Design, risk assessment, network architecture, strategic business process, organization development; project management; training and implementation the Baltimore City Government Active Directory and Microsoft Exchange Infrastructure which included migration from a Netware platform to a Windows 2003, and Exchange 2003 City wide enterprise environment platform, this project was a great success

**Success story:** 1999 hired and train at my expense 34 socially disadvantaged youth, and work with them closely on a major WAN desktop roll out installation at Health Care Federal Administration (HCFA) now CMS project that was located in NYC, Philadelphia, Washington D.C., and Baltimore. Now watching and following up on most of them that have gone on to other IT Jobs and staying with their IT careers.

#### **Technical Skills and Training**

**Service-oriented architecture** engineer, SAN Engineer, Web Instructor, Complex Server Design and troubleshooting, Experience with IPv6 technologies and IPv6 transition dependencies. Cisco, HP, Trendware, Bay networks, 3 Com products, T1 and T3 Installations, Management advance complex networks, Server and desktop Virtualization, E-Commerce solutions, Application services, PC services, Intranet design, ATM, ISDN, LAN/WAN support and design , DSL networks, Wireless WAN/LAN installation, Custom helpdesk design and support, Mainframe to Desktop , AS400, SNA server Installation, Novell and Windows 2003-2009 Servers , Sharepoint applications and servers, Novell border manager, GroupWise, Firewalls Installation, Exchange server & client setup, trouble shooting, Website Design, Linux Servers, IIS, Proxy server, Token ring, Ethernet, Fiber Cable planet installation, and troubleshooting, Manual/ Documentation design, Windows 2003 - 2008 advance server & workstation network design and Installation, ATM Bank installation, Voting System Installation and troubleshooting, Custom Hospital WAN billing system design, Network Security, Terminal Servers, Cyrix Meta Frame Administration, Internet access and RAS.

## **Applications**

- Windows 2003/2008/2012 Active Directory
- Exchange Server 4.0, 5.5, 2010, 2007, 2003 (including integration w/MSCS)
- Windows Server Update Services (WSUS)
- Windows SQL server 2007-2008
- Internet Information Server (IIS) 4.0, 5.0, 6.0 7.0
- Windows 2000/2003/2008 Terminal Services
- High availability technologies, including Cluster Server (MSCS), Network Load Balancing (NLB), -Application Center 2003, and Distributed File System (DFS)
- Exchange Migration utilities - Active Directory Connector
- Veritas Backup Exec
- Symantec Ghost
- Wire shark, Open view, VMware Solarwinds, Avaya IP agent

## **Client Software**

- Microsoft Office
- Microsoft Project
- Microsoft Visio
- Microsoft Sharepoint 2007-2010
- VMware / Microsoft Virtual PC

## **HONORS AND AWARDS**

- ▲ U.S. Department of Labor OSHA Team appreciation Award for outstanding services in FY2011 Co-Chair ▲ Department of The Treasury keynote guest speaker for HUBZone Maryland MBE Special Task force 2003
- ▲ Coppin State Corporate Coalition Committee Chair on Technology ▲ IT Advisory Board Member for National Black Caucus ▲ Member of the Corporate Round Table for the National Black Caucus ▲ Chairman of the N.A.A.B.O Foundation. ▲ Member of the DBED Maryland State Web Advisory Team ▲ Member of the Baltimore City-Wide Information Technology Advisory Board ▲ IT advisor to former Mayor, Kurt L. Schmoke

**CERTIFICATION AND SIGNATURE OF THE INDIVIDUAL AND FIRM:** On file at Ictech Inc.

**Microsoft Id number: 3328409 | CISCO Id number: CSC010216743**

## **MCSA Windows Server 2012**

- 70-410 Installing and Configuring Windows Server 2012
- 70-411 Administering Windows Server 2012
- 70-412 Configuring Advanced Windows Server 2012 Services

## **MCPD Professional Developer**

- 70-576: Sharepoint 2010 Application Developer
- 70-573: Sharepoint 2010 Application configuring

## **MCITP Enterprise Administrator**

- 70-680: Windows 7 Configuring
- 70-647: Windows Server 2008 Enterprise Administrator
- 70-649: Upgrading MSCE Windows 2003 to Windows 2008 Server
- 70-685: PRO: Windows 7, Enterprise Desktop Support Technician

## **MCITP Virtualization /Cloud solutions**

- 70-669: Windows Server 2008 R2, Desktop Virtualization
- 70-652: Windows Server Virtualization, Configuration
- 70-693: Windows Server 2008 R2, Virtualization Administrator

## **MCITP Exchange**

- 70-663 Pro: Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010
- 70-662 TS: Microsoft Exchange Server 2010, Configuring

## **MCSA SQL Server 2008**

- 70-432 TS: Microsoft SQL Server® 2008, Implementation and Maintenance
- 70-448 Microsoft SQL Server 2008, Business Intelligence Development and Maintenance
- 70-450: TS: Microsoft SQL Server 2008, Database Development

## **MCTP**



70-178: TS: Microsoft Office Project 2010, Managing Projects  
70-536: TS: Microsoft® .NET Framework 2.0 - Application Development Foundation  
70-528: TS: Microsoft® .NET Framework 2.0 - Web-Based Client Development

### **MCSE**

70–290: Managing and Maintaining a Microsoft Windows Server 2003 Environment  
70–291: Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure  
70-293: Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure  
70-294: Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure  
70–270: Installing, Configuring, and Administering Microsoft Windows® XP Professional  
70-298: Designing Security for a Microsoft® Windows Server™ 2003 Network  
70-284: Implementing and Managing Microsoft® Exchange Server 2003

### **CISCO**

642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)  
640-863 Designing Cisco Internetwork Solutions (CCDA)  
642-583 Security Solutions for Systems Engineers  
640-507: Cisco Certified Network Associate  
640-822 ICND1 Interconnecting Cisco Networking Devices Part 1  
640-816 ICND2 Interconnecting Cisco Networking Devices Part 2  
640-802 CCNA Cisco Certified Network Associate  
640-822 ICND1 CISCO CCENT  
642-902 Implementing CISCO IP Routing (ROUTE)  
642-813 Implementing Cisco IP Switched Networks (SWITCH)  
640-722 IUWNE Implementing Cisco Unified Wireless Networking Essentials  
642-732 CUWSS Conducting Cisco Unified Wireless Site Survey

Juniper JN0-101 Associate

VCP-510: VMware Certified Professional on vSphere 5

Exam S90.03: SOA Design & Architecture

### **WEBMASTER**

CIW v5 Associate  
CIW Professional  
CIW Web Design Specialist  
CIW Web Foundations Associate

**DISCLOSURE STATEMENT:** "I consent to the disclosure of my resume (or other personal data) for evaluation purposes regarding the proposal submitted to Contracting Activities.

Last Activity Recorded : August 06, 2014  
 Microsoft Certification ID : 3328409



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\*Charter- Certification that was achieved within six months following the retail release date of the certification. Charter Members are recognized by being given the Charter version of the certificate acknowledging their early adoption of the technology solution.

**ACTIVE MICROSOFT CERTIFICATIONS:**

**Microsoft® Certified Solutions Expert**

<b>Certification Number :</b>	E899-7560	<b>Achievement Date :</b>	08/06/2014
<b>Certification/Version :</b>	Server Infrastructure	<b>Inactive Date :</b>	08/06/2017

**Microsoft® Certified Solutions Associate**

<b>Certification Number :</b>	E401-5057	<b>Achievement Date :</b>	09/30/2013
<b>Certification/Version :</b>	Windows Server 2012		

<b>Certification Number :</b>	D714-5983	<b>Achievement Date :</b>	04/16/2012
<b>Certification/Version :</b>	Windows Server 2008		

**Microsoft® Certified Professional Developer**

<b>Certification Number :</b>	B177-5543	<b>Achievement Date :</b>	11/15/2010
<b>Certification/Version :</b>	SharePoint Developer 2010(*Charter)		

**Microsoft® Certified IT Professional**

<b>Certification Number :</b>	D249-3126	<b>Achievement Date :</b>	05/04/2011
<b>Certification/Version :</b>	Enterprise Messaging Administrator on Exchange 2010		

<b>Certification Number :</b>	B177-5540	<b>Achievement Date :</b>	12/16/2010
<b>Certification/Version :</b>	Virtualization Administrator on Windows Server 2008 R2		

<b>Certification Number :</b>	B177-5533	<b>Achievement Date :</b>	11/13/2010
<b>Certification/Version :</b>	Enterprise Administrator on Windows Server 2008		

**Microsoft® Certified Technology Specialist**

<b>Certification Number :</b>	D942-2856	<b>Achievement Date :</b>	07/02/2012
<b>Certification/Version :</b>	SQL Server 2008, Implementation and Maintenance		

<b>Certification Number :</b>	D926-2852	<b>Achievement Date :</b>	06/11/2012
<b>Certification/Version :</b>	Microsoft Project 2010, Managing Projects		

<b>Certification Number :</b>	D248-4456	<b>Achievement Date :</b>	05/03/2011
<b>Certification/Version :</b>	Microsoft Exchange Server 2010, Configuration		

<b>Certification Number :</b>	B177-5541	<b>Achievement Date :</b>	12/16/2010
<b>Certification/Version :</b>	Windows Server 2008 R2, Desktop Virtualization		

<b>Certification Number :</b>	B177-5536	<b>Achievement Date :</b>	11/27/2010
<b>Certification/Version :</b>	Windows Server Virtualization, Configuration		

## Microsoft® Certified Professional Transcript

<b>Certification Number :</b>	B177-5542	<b>Achievement Date :</b>	11/15/2010
<b>Certification/Version :</b>	SharePoint 2010, Application Development(*Charter)		
<b>Certification Number :</b>	B177-5539	<b>Achievement Date :</b>	11/13/2010
<b>Certification/Version :</b>	Windows 7, Configuration		
<b>Certification Number :</b>	B177-5530	<b>Achievement Date :</b>	11/08/2010
<b>Certification/Version :</b>	Windows Server 2008 Active Directory, Configuration		
<b>Certification Number :</b>	B177-5532	<b>Achievement Date :</b>	11/08/2010
<b>Certification/Version :</b>	Windows Server 2008 Applications Infrastructure, Configuration		
<b>Certification Number :</b>	B177-5531	<b>Achievement Date :</b>	11/08/2010
<b>Certification/Version :</b>	Windows Server 2008 Network Infrastructure, Configuration		
<b>Certification Number :</b>	B177-5511	<b>Achievement Date :</b>	12/31/2007
<b>Certification/Version :</b>	.Net Framework 2.0, Web Applications		
<b>Certification Number :</b>	B177-5529	<b>Achievement Date :</b>	12/30/2007
<b>Certification/Version :</b>	Microsoft Office Project 2007, Managing Projects(*Charter)		

### Microsoft Certified Systems Engineer

<b>Certification Number :</b>	B177-5499	<b>Achievement Date :</b>	02/14/2005
<b>Certification/Version :</b>	Windows Server 2003		

### Microsoft Certified Systems Administrator

<b>Certification Number :</b>	B177-5503	<b>Achievement Date :</b>	02/14/2005
<b>Certification/Version :</b>	Messaging on Windows Server 2003		
<b>Certification Number :</b>	B177-5498	<b>Achievement Date :</b>	02/14/2005
<b>Certification/Version :</b>	Windows Server 2003		

### Microsoft Certified Professional

<b>Certification Number :</b>	E342-7575	<b>Achievement Date :</b>	07/16/2013
<b>Certification/Version :</b>	Microsoft Certified Professional		

### LEGACY MICROSOFT CERTIFICATIONS:

#### Microsoft Certified Professional

<b>Certification Number :</b>	B177-5489	<b>Achievement Date :</b>	02/10/2005
<b>Certification/Version :</b>	Microsoft Certified Professional		

### MICROSOFT CERTIFICATION EXAMS COMPLETED SUCCESSFULLY :

Exam ID	Description	Date Completed
414	Implementing an Advanced Server Infrastructure	Aug 06, 2014
413	Designing and Implementing a Server Infrastructure	Jul 29, 2014
411	Administering Windows Server 2012	Sep 30, 2013
410	Installing and Configuring Windows Server 2012	Sep 02, 2013
412	Configuring Advanced Windows Server 2012 Services	Jul 16, 2013
432	Microsoft SQL Server 2008, Implementation and Maintenance	Jul 02, 2012
178	TS: Microsoft Project 2010, Managing Projects	Jun 11, 2012



## Microsoft® Certified Professional Transcript

663	PRO: Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	May 04, 2011
662	TS: Microsoft Exchange Server 2010, Configuring	May 03, 2011
669	TS: Windows Server 2008 R2, Desktop Virtualization	Dec 16, 2010
652	TS: Windows Server Virtualization, Configuration	Nov 27, 2010
693	PRO: Windows Server 2008 R2, Virtualization Administrator	Nov 20, 2010
573	TS: Microsoft SharePoint 2010, Application Development	Nov 15, 2010
680	TS: Windows 7, Configuring	Nov 13, 2010
647	Pro: Windows Server 2008, Enterprise Administrator	Nov 09, 2010
649	TS: Upgrading Your MCSE on Windows Server 2003 to Windows Server 2008, Technology Specialist	Nov 08, 2010
576	PRO: Designing and Developing Microsoft SharePoint 2010 Applications	Nov 06, 2010
528	TS: Microsoft .NET Framework 2.0 - Web-based Client Development	Dec 31, 2007
536	TS: Microsoft .NET Framework - Application Development Foundation	Dec 30, 2007
632	TS: Microsoft Office Project 2007, Managing Projects	Dec 30, 2007
290	Managing and Maintaining a Microsoft Windows Server 2003 Environment	Feb 14, 2005
284	Implementing and Managing Microsoft Exchange Server 2003	Feb 14, 2005
298	Designing Security for a Microsoft Windows Server 2003 Network	Feb 13, 2005
293	Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	Feb 13, 2005
291	Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure	Feb 13, 2005
270	Installing, Configuring, and Administering Microsoft Windows XP Professional	Feb 12, 2005
294	Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure	Feb 10, 2005

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